Luke Hebert luke.hebert@dot.state.ma.us

CSR III NMVTIS Helpdesk Quincy RMV Years of Service: 5



Q: What is one aspect of your job you enjoy?A: Researching records to help co-workers and customers resolve titling issues.

Q: What has your experience been working at the RMV during the COVID-19 crisis? A: Despite the many challenges, it has been great seeing our members come together and help each other overcome the many obstacles we face during this crisis.

Q: Why did you become a Steward?

A: I wanted to learn more about the union, our contract and how I could make sure we have a voice.

Q: What's a fun fact about yourself?A: I can play multiple instruments.